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Company Regsitration Number: 199201624D Application For Telephone Service(s) Residential Business Please read carefully the important information on back page before completing this form, Applicants must be 21 years and above. Applicants (Singapore Citizen / Internet on-line application Permanent Residents) between 17 and 21 years old are eligible to apply for only 1 Telephone line with no IDD access http://home.singtel.com/customer_service/ 2. For subscriptions by a Firm / Company, this application should be made by an **authorised officer** of the firm / Company (For existing SingTel customers only) Turn On Charge[†]: \$50 Normal \$75 Express \$100 Super-Express Tel No(s) Allocated: (for official use only) For Personal & Company Type Of Services Required[†] Please indicate your requirement(s) Name of Applicant (in block letters & underline surname) / Company Email Address: New Lines[†] (Please indicate your requirement(s) below) *Value Added Services For New Line / Existing *Mr / Miss / Mrs / Mdm / Dr Effective Date: No. of Lines: Tel No.: 6 Telephone Socket (up to 50m from Distribution Point) Phone Lock to bar[†] (Please tick) Name of Sole Proprietor Occupation \$50 Residential \$70 Business Call Waiting STD Additional wiring at \$10 per 10m run Call Transfer Local & STD No. of socket required *NRIC/SVP/DP/SP/WP/Employment Pass/BRN: Nationality 3-Way Calling Local, STD, IDD & Budget Call IDD & Budget Call Auto Redial Hunting Mode (Switch Back/Switch Rotate) Last Call Return IDD. Budget Call & STD IDD 001 / Budget Call 013 *NRIC of Sole Proprietor / Authorised Officer Date of Birth #My Choice of PIN (Compulsory) Speed Dialing *(10/20/30 Nos.) Choice of Phone book (English/Chinese) Remote Command Request to bar access to other operators' IDD Services: Caller ID Choice/Diamond/Golden Number Installation Address Collect Call Screen Telemail / Onemail Line Connection For[†] Phone Mail Fax Use Only (Listed as Fax no.) **Outgoing Call Screen** Postal Code Others: Both Tel. & Fax use (listed as Tel no.) Unlisted Number (With/Without CNND) *KTS / PABX / Modem Billing Address (if different from installation address) (Models): Postal Code Terms And Conditions *I/We understand and accept that the minimum period of subscription for telephone services is three (3) calendar months. For Clarification / Appointment: SingTel Should Contact Mobile No : I/We agree to subscribe to SingTel's Fixed-Line Telephone Service on the following terms and conditions, which terms and conditions shall apply on SingTel's acceptance of this application: Name: (a) SingTel's General Terms and Conditions of Service: and The Specific Terms and Conditions for Fixed-Line Telephone Service: and Telephone No: The General Information printed on the back of this application; and (d) SingTel's Billing Terms and Conditions; and *Pager No.: Including any amendment SingTel may make from time to time to those terms and conditions. *I/We acknowledge that * I/we have read and understood the above terms and conditions, and that the terms and conditions may be viewed at http://www.singtel.com and http://www.singtel.com/terms/fixedline and are available from SingTel on written request Billing Details Start New Account Bill to Existing Account/Service No.: *I/We agree that SingTel shall be entitled to use or disclose any information or data disclosed by *me/us in accordance with Clause 15 or the General Terms, and understand that *I/we may withdraw such consent in the procedure as prescribed by SingTel from time to time. Transfer of Telephone Line (existing subscriber must fill up this section) Reinstallation Of Telephone Service *I/We confirm that all information given by *me/us in connection with this application is true and correct. Effective Date: Tel No. Effective Date: Tel No. Signed for and on behalf of the *Applicant/Authorised Person: Transferred From (Name): New Address: *NRIC/SVP/DP/SP/WP/Employment Pass/BRN: Internal Wiring Required (Surface Wiring Only) Signature Of Applicant/Authorised Officer & Date Name & Designation Company Stamp (if applicable) Number Retention Service Required (Applicable to firm & Company Only) **Termination Of Telephone Service** For Official Use Only Document Submitted By (Name & NRIC/Passport No.) Document Checked & Verified By: (Name Of CSO) Faxed On: Tel No(s): Effective Date: Signature of Existing Subscriber Date Reasons For Termination: For Business Cash / Cheque No. Bank Amount (\$): Bill No. NRIC COI/BRN Passport/FIN Others Final Bill address

Remarks

Applied with SNBB

Name and signature of authorised officer and company stamp

GENERAL INFORMATION

1. Documents For Verification

- a) For application under personal name
 - Singapore Citizen or Permanent Resident NRIC or Passport:
 - Non-Citizen or Permanent Residents Work Permit, Employment Pass, Social Visit Pass, Student Pass or Dependant Pass (with at least 6 months validity to date of expiry).
- For application under company's account Business Registration Certificate or Certificate of Incorporation, Company Stamp, an application form duly completed, and signed by the Authorised Officer.

2. Deposit

A minimum deposit of \$200 per line payable upon application is required for Foreigners with Work Permit, Social Visit Pass, Student PassDependant Pass. Deposit for Dependant Pass may be waived if the person (usually a spouse/parent) shown in the Dependant Pass acts as a guarantor. The guarantor must sign a letter of undertaking in presence of the Customer Service Officer. The passports of both dependant and guarantor must be valid for more than 6 months.

3. Mode of Service

Customer may opt for the following services:

- Normal service is provided within 5 working days upon confirmation by Sales Office,
- Express Service which is provided at 1.5 times normal rate and within 2 working days upon confirmation by Sales Office or
- Super-Express Service which is provided at 2 times normal rate and within 6 working hours upon confirmation by Sales Office.

4. Internal Wiring

The customer may engage either SingTel or Infocomm Development Authority of Singapore (IDA) registered contractors to carry out the wiring at the customer's premises..

5. Visit and Cancellation Charges

A visit charge of \$50 will be levied for any visit to Customer's premises at Customer's request. A cancellation charge will be levied for the cancellation of an order. The charge is \$20 if no visit is made to the Customer's premises and \$50 if a visit has been made. For cancellation of internal wiring during the visit to customer's premises, a charge of \$50 will be levied.

6. Unlisted Telephone Number in the Singapore Phone Book and Telex and Fax Directory

An unlisted telephone number is one that is not listed in the Singapore Phone book and Telex and Fax Directory (for telephone line connected to a facsimile machine), not available through service number "100", but is subject to disclosure for crime investigation and law enforcement purposes. A customer may request for his telephone/fax number to be unlisted at a charge of \$20 per annum plus a one-time administrative fee of \$20. A customer may also request for free CNND (Calling Number Non-Display) together with his request to unlist his telephone/fax number.

7. Reservation of Telephone Number

Applicants who have been allocated a telephone number but who choose not to install the telephone line immediately may reserve the allocated telephone number. There is no reservation fee for the first month from the date of allocation. After the first month, a reservation fee of \$30 per number per month, or part thereof, will apply.

8. Takeover of Telephone Line

A transfer fee of \$20 will be levied on the applicant who takes over the line. The applicant/authorised person understand and accept responsibility for all outstanding charges in respect of Service incurred by the transferor before the date of the transfer.

9. Availability of Resources

The telephone number(s) indicated or allocated, if any, is/are subject to resource availability. The telephone number(s) is/are confirmed upon line activation only.

10. Singapore Phone Book Listing

A residential telephone line registered under personal name will be listed against the surname underlined by the applicant. For a company subscribing to residential telephone line for use by its officers and employees, please state the name of user (if required) which is to appear in the Singapore Phone Book in the "Remarks" box of this form. Listing in the Yellow Pages or Chinese Singapore Phone Book should be made on the prescribed Directory Listing Form which is available on request.

11. Goods and Services Tax (GST)

All prices quoted are subject to change and prevailing GST rate